



5 Stone Therapy | info@5stonetherapy.com | (704) 360-3900

MISSED VISITS / CANCELLATIONS / NO SHOWS

Please *complete form* and *email to info@5stonetherapy.com*

5 Stone Therapy, LLC, has the right to place the client's services on hold if continuous sessions are missed and progress is not being made. This may occur following 2 missed visits per month for clients receiving therapy 1x/week and 4 visits per month for clients receiving therapy 2x/week. The therapist is aware that situations do arise that may affect attendance including, other medical appointments, family emergencies, severe illnesses, etc. When necessary, the therapist and caregiver should discuss solutions to resolving attendance issues.

You may be discharged from 5 Stone Therapy, LLC, after 3 "no shows". This is failure to be present for appointments without prior notice. If your child is being seen at daycare, please notify the therapist if the child is not there or arriving late. If you are not going to be home during the scheduled appointment time, please notify the therapist so the session can be rescheduled if possible. Your understanding regarding this policy is greatly appreciated!

ILLNESS POLICY

If the client has a fever, a persistent cough, a "sick" runny nose, is vomiting, has diarrhea, and/or a suspicious rash, PLEASE cancel your appointment by calling/texting your therapist at 704-360-3900. If the client has been on an antibiotic for 24 hours and does not have a fever he/she is most likely not contagious and therapy may be appropriate. We appreciate three hours notice if you are cancelling; however, we also understand that illnesses can occur suddenly, and you will not be penalized if an appointment is canceled for a sudden illness.

INCLEMENT WEATHER POLICY

5 Stone Therapy, LLC, reserves the right to cancel or reschedule appointments in the event of inclement weather. A telehealth visit option will be available if inclement weather occurs.

PARENT / CAREGIVER INVOLVEMENT

Research shows that parent/caregiver involvement in therapy results in more progress and benefits for the child. Although, you do not need to be present for every session, it is expected that you are aware of your child's current goals. If requested, the therapist can provide "homework" activities for the client. Your involvement is very important to your child's success!

I have read and accept all policies pertaining to missed appointments, illness, inclement weather, and parent/caregiver involvement.

Signature: _____ Date: _____

I Accept - Electronic Signature

Electronic Signature Agreement. By selecting the "I Accept - Electronic Signature" button, you are signing this policy form electronically. You agree and acknowledge your typed or digitally drawn electronic signature is the legal equivalent of your manual/handwritten signature for the purposes of this policy form.

www.5stonetherapy.com
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